BEFORE YOU SIGN

Terms of Sale

Last updated 20 November 2026

These terms apply when you buy Before You Sign: The Builder Quote Kit, or either of its add-ons. Please read them before you buy. You'll be asked to agree to them at checkout.

THE SHORT VERSION

- You get the files straight away. Because of that, **your 14-day right to cancel ends once you have access**, and you agree to this at checkout.
- My 7-day money back still applies. Put your quotes into the Quote Comparison Sheet and, if it doesn't show you anything you'd have missed, email me the filled-in sheet for a full refund.
- If a file is faulty, I'll fix it, replace it or refund you.
- The kit is information and tools, not professional advice.
- The files are for your own use. Please don't share, sell or upload them.

1 Who I am

Before You Sign is run by me, Katie Drewitt, a sole trader based in England.

TRADING AS	Before You Sign
ADDRESS	c/o WeWork Dalton Place, 29 John Dalton Street, Manchester, M2 6FW
EMAIL	beforeyousignkit@gmail.com

Email is the quickest way to reach me.

2 What you're buying

The kit costs £47. It's a set of six digital files:

- Hiring a Builder: The Playbook and Checklists (PDF)
- The Quote Comparison Sheet (spreadsheet)
- What a Proper Quote Includes (PDF)
- 20 Questions to Ask Before You Hire (PDF)
- The Reference Check Script (PDF)
- The Payment Stage Planner (spreadsheet)

There are two optional add-ons, £9 each, sold separately: The Hidden Costs Spreadsheet and The Renovation Money Tracker.

The PDFs open on any phone, tablet or computer. The spreadsheets are Excel files (.xlsx) that open in Microsoft Excel or Google Sheets. Other spreadsheet apps may not show every feature. Nothing is posted to you.

3 Price and payment

The price is the one shown at checkout, in pounds sterling, and includes any VAT that applies. Payment is taken through Whop, which runs the checkout and gives you access to your files. Whop's own terms and privacy policy cover the payment itself. I never see your full card details.

4 Your order and your files

Our contract starts when your payment goes through. You then get access to your files straight away on Whop, and Whop emails you a receipt.

Download your files and keep a copy. If you lose them or a file won't open, email me and I'll send you a new copy.

5 Your 14-day right to cancel

UK consumer law usually gives you 14 days to cancel an online purchase. For digital content like this, that right ends once the download or access begins, as long as you agreed to get the files straight away and accepted that you'd lose the right to cancel.

When you agree to these terms at checkout, you're asking for access to your files straight away, and you accept that once access begins, you lose your 14-day right to cancel.

This doesn't affect my 7-day money back (section 6) or your rights if a file is faulty (section 7).

6 My 7-day money back

On top of your legal rights, I offer this. Within 7 days of buying the kit, put your builders' quotes into the Quote Comparison Sheet. If it doesn't show you anything you'd have missed, email me your filled-in sheet and I'll refund you in full. The details, including what's covered, are in my Refund Policy.

7 If a file is faulty

By law, the files must be as described, fit for purpose and of satisfactory quality. If one isn't, email me. I'll fix or replace it. If I can't do that, or can't do it within a reasonable time and without causing you significant inconvenience, you're entitled to some or all of your money back.

If a file I supply damages a device or other digital content that belongs to you, because I didn't use reasonable care and skill, I'll either repair the damage or pay you compensation.

These rights come from the Consumer Rights Act 2015. Citizens Advice explains them in full at citizensadvice.org.uk.

8 What the kit is, and what it isn't

The kit shares what I've learned from three major renovations of my own, together with public guidance from sources such as GOV.UK, Citizens Advice, the Planning Portal, Which? and the Federation of Master Builders. It's general information and practical tools to help you prepare, compare quotes and ask better questions.

It isn't legal, financial, tax, structural, surveying, planning or building control advice, and I'm not a solicitor, surveyor or engineer. Every home and every job is different. Before you rely on anything for an important decision, check it with the right professional, such as a solicitor, a chartered surveyor, a structural engineer or your local building control.

Prices and figures in the files are examples only. Real costs depend on your home, your area and the job.

Choosing a builder, agreeing a price and signing a contract are your decisions. I'm not responsible for the work, prices or conduct of any builder or tradesperson you hire.

9 Using the files

When you buy, you get a personal licence to use the files for your own home and your own projects. You can:

- download, print and fill in the files as often as you like
- share them with the people you're doing the work with, such as your partner
- show your filled-in sheets to the builders and tradespeople you're getting quotes from

You can't:

- share, sell, give away or upload the files, or put them anywhere other people can get them
- use them in a paid service, course or product of your own
- remove my name from them or present them as your own work

The files and everything in them are © 2026 Katie Drewitt. If these rules are broken, I can end the licence and your access.

10 My responsibility to you

If I don't keep to these terms, I'm responsible for loss or damage you suffer that is a foreseeable result of my breaking them or of my failing to use reasonable care and skill. I'm not responsible for loss or damage that isn't foreseeable. Loss or damage is foreseeable if it's obvious it will happen, or if we both knew it might happen when we made the contract.

The kit is for domestic and private use. I'm not responsible for any loss of profit, loss of business or business interruption.

Nothing in these terms excludes or limits my responsibility where it would be unlawful to do so. That includes death or personal injury caused by my

negligence, fraud, and your legal rights as a consumer.

11 Updates to the kit

I may update the files from time to time, for example when official guidance changes. An update won't take away anything you paid for.

12 Your personal information

How I collect and use your personal information is explained in my Privacy Policy.

13 Questions and complaints

If something isn't right, email me at beforeyousignkit@gmail.com. I aim to reply within 3 working days.

14 Other important terms

- These terms are between you and me. Nobody else has any rights under them.
- If a court decides that part of these terms is unlawful, the rest still applies.
- The terms that apply to your purchase are the ones in place on the day you bought. I may change them for future purchases.

15 Which law applies

These terms are governed by the law of England and Wales, and you can bring legal proceedings in the courts of England and Wales. If you live in Scotland, you can bring them in Scotland or in England and Wales. If you live in Northern Ireland, you can bring them in Northern Ireland or in England and Wales.